



134 PR 223
AQUILLA, TEXAS 76622-2582
TY R. DUNLAP, CEO
TEL: 254-694-3689
FAX: 254-694-4174

Service Animal Policy

To ensure the safety and comfort of all our guests, Latham Springs adheres to the following guidelines for service animals:

One-Site Guidelines:

- Guests must answer two questions in accordance with state and federal laws:
 - *Is the service animal required due to a disability?*
 - *What is the service animal trained to do?*
- A service animal must be under the control of its handler. Service animals must be harnessed, leashed, or tethered, unless the individual's disability prevents using these devices or these devices interfere with the service animal's safe, effective performance of tasks. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.
- We encourage owners to dress the service animal in a vest or other visible identification indicating its status as a trained service animal.
- When inside the guest room, please do not allow the animal on beds or other furniture. If possible, please keep the animal confined to a kennel.
- When walking your service animal, please keep it away from other guests as much as possible. You may walk your animal in the open fields.
- Please clean up after your service animal to maintain a clean and safe environment for everyone.
- Guests are responsible for any damage caused by their service animal and will be charged for repairs or replacements.

Emotional Support Animals:

Latham Springs generally does not allow emotional support animals. Their presence **must be approved** by Latham Springs leadership **prior to** arrival. If an emotional support animal is permitted, it must be confined to a cabin/room in a kennel and kept away from public areas. These animals do not undergo the same rigorous training as service animals and may not be suitable for all shared spaces.

Thank you for your understanding and cooperation with these guidelines.

COME TO THE WATERS ALL WHO THIRST... *ISAIAH 55:1*
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